

# Privacy Policy and Cookie Policy

## UnderCar Plus Inc.

Website: Undercarplus.com

Contact Email: info@undercarplus.com

Phone: 1 (800) 865-PART

## Privacy Policy

**Effective Date:** January 1, 2026

**Business Name:** UnderCar Plus Inc.

**Website:** Undercarplus.com

**Contact Email:** info@undercarplus.com

**Phone:** 1 (800) 865-PART

UnderCar Plus Inc. (“UnderCar Plus,” “we,” “our,” or “us”) respects your privacy. This Privacy Policy explains how we collect, use, share, and protect information when you visit our website, contact us, create an account, submit a form, request information, place an order inquiry, or interact with our services.

By using our website, you agree to the practices described in this Privacy Policy.

### 1. Information We Collect

We may collect information that you provide directly to us, information collected automatically through our website, and information from third-party services.

#### Information you provide directly

We may collect personal information when you:

- Contact us through our website
- Submit a contact form
- Request parts, services, pricing, or support
- Register for an account or login
- Submit a credit application, resale form, or other business form
- Communicate with us by phone, email, or in person
- Interact with customer service or support

This information may include:

- Name
- Business name
- Email address
- Phone number
- Mailing address
- Billing or shipping information
- Account username

- Vehicle, part, order, or service-related details
- Messages or comments you send to us
- Any other information you choose to provide

### **Information collected automatically**

When you visit our website, we may automatically collect certain information, including:

- IP address
- Browser type
- Device type
- Operating system
- Referring website
- Pages viewed
- Date and time of visit
- Website activity and usage data
- Cookie and tracking information

### **Account and registration information**

If you register on our website, we may store your username, email address, and any additional personal information added to your user profile. Website administrators may be able to view and manage account information as needed to operate the website and provide services.

## **2. How We Use Information**

We may use collected information to:

- Respond to customer inquiries
- Process parts, service, and business requests
- Provide customer support
- Manage customer accounts
- Communicate about orders, services, or account activity
- Send administrative notices
- Improve our website, products, and services
- Maintain business records
- Prevent fraud, abuse, and unauthorized access
- Protect the security of our website and business
- Analyze website usage and performance
- Comply with legal, tax, accounting, and regulatory obligations
- Enforce our terms, policies, and agreements

## **3. Contact Forms and Email Communications**

Information submitted through contact forms on our website may be sent to our company email. We use this information for customer service, business communication, and responding to inquiries.

We do not use contact form submissions for unrelated marketing purposes unless you have consented or unless otherwise permitted by law.

#### **4. Google Analytics and Website Analytics**

We may use Google Analytics or similar analytics tools to understand how visitors use our website. These tools may collect information such as pages visited, time spent on pages, browser type, device type, referring websites, and general usage activity.

Analytics information helps us improve website performance, user experience, and business operations.

#### **5. Cookies and Tracking Technologies**

Our website may use cookies, pixels, tags, scripts, local storage, and similar technologies to operate the website, remember preferences, analyze traffic, improve performance, and support advertising or social media features.

For more information, please review our Cookie Policy below.

#### **6. Social Media Features**

Our website may include social media features, plugins, or embedded content, including Facebook-related features. These features may collect information such as your IP address, browser information, pages visited, and your interaction with the feature.

Social media platforms may use cookies or other tracking technologies according to their own privacy policies. We do not control how third-party social media platforms collect or use information.

#### **7. How We Share Information**

We do not sell personal information for money.

We may share information with trusted third parties that help us operate our business, including:

- Website hosting providers
- Email and communication providers
- Analytics providers
- Customer service and support tools
- Order, inventory, or business software providers
- Payment or billing processors, if applicable
- Shipping and delivery providers, if applicable
- Marketing or advertising service providers, if applicable
- Professional advisors, such as attorneys, accountants, and insurers
- Government agencies, regulators, or law enforcement when required by law

We may also share information if necessary to protect our rights, property, customers, employees, website, or business operations.

#### **8. Business Transfers**

If UnderCar Plus Inc. is involved in a merger, sale, acquisition, financing, restructuring, or transfer of business assets, personal information may be transferred as part of that transaction.

## 9. Data Retention

We keep personal information for as long as reasonably necessary to fulfill the purposes described in this Privacy Policy, including customer service, business operations, legal compliance, accounting, dispute resolution, fraud prevention, and recordkeeping.

## 10. Data Security

We use reasonable administrative, technical, and physical safeguards to protect personal information. However, no website, system, server, database, email system, or internet transmission is completely secure. We cannot guarantee absolute security.

## 11. Your Privacy Choices

Depending on your location and applicable law, you may have the right to:

- Request access to personal information we maintain about you
- Request correction of inaccurate information
- Request deletion of certain personal information
- Opt out of certain marketing communications
- Manage cookies through your browser settings
- Request information about our privacy practices

To make a privacy request, contact us at:

**Email:** [info@undercarplus.com](mailto:info@undercarplus.com)

**Phone:** 1 (800) 865-PART

We may need to verify your identity before processing certain requests.

## 12. California Privacy Rights

If you are a California resident, you may have certain rights under California privacy laws, including the California Consumer Privacy Act as amended by the California Privacy Rights Act, if those laws apply to our business.

California residents may have the right to request:

- The categories of personal information collected
- The categories of sources of personal information
- The purposes for collecting personal information
- The categories of third parties with whom information is shared
- Access to personal information
- Deletion of personal information, subject to legal exceptions
- Correction of inaccurate personal information
- Opt out of the sale or sharing of personal information, if applicable
- Non-discrimination for exercising privacy rights

We do not sell personal information for money. If we use advertising or analytics tools that may be considered “sharing” under California law, eligible California residents may have the right to opt out of that sharing.

To submit a California privacy request, contact us at:

**Email:** [info@undercarplus.com](mailto:info@undercarplus.com)

**Phone:** 1 (800) 865-PART

### **13. Children’s Privacy**

Our website is intended for business customers and general users. It is not intended for children under 13. We do not knowingly collect personal information from children under 13.

If we learn that we have collected personal information from a child under 13, we will take reasonable steps to delete it.

### **14. Third-Party Links**

Our website may contain links to third-party websites, platforms, services, or embedded content. We are not responsible for the privacy practices, security, or content of third-party websites. Please review their privacy policies before providing personal information.

### **15. Updates to This Privacy Policy**

We may update this Privacy Policy from time to time. When we update it, we will revise the effective date above. Your continued use of our website after changes are posted means you accept the updated Privacy Policy.

### **16. Contact Us**

For questions about this Privacy Policy or our privacy practices, contact us at:

**UnderCar Plus Inc.**

**Website:** [Undercarplus.com](http://Undercarplus.com)

**Email:** [info@undercarplus.com](mailto:info@undercarplus.com)

**Phone:** 1 (800) 865-PART

**Main Contact Address:**

866 Berry Court  
Upland, CA 91786

**Additional Locations:**

Fontana, CA  
Inglewood, CA  
Los Angeles, CA  
Pasadena, CA  
Van Nuys, CA  
Victorville, CA  
West Los Angeles, CA

# Cookie Policy

**Effective Date:** January 1, 2026

**Business Name:** UnderCar Plus Inc.

**Website:** Undercarplus.com

**Contact Email:** info@undercarplus.com

This Cookie Policy explains how UnderCar Plus Inc. uses cookies and similar technologies on our website.

## 1. What Are Cookies?

Cookies are small text files placed on your computer, phone, tablet, or other device when you visit a website. Cookies help websites operate, remember preferences, improve performance, analyze traffic, and provide a better user experience.

Similar technologies may include pixels, tags, scripts, local storage, web beacons, and tracking tools.

## 2. Types of Cookies We May Use

### Essential cookies

Essential cookies are necessary for the website to function properly. These cookies may support security, page navigation, login features, contact forms, and basic website operations.

### Performance and analytics cookies

Performance and analytics cookies help us understand how visitors use our website. These cookies may collect information about pages visited, time spent on the website, browser type, device type, and website performance.

We may use tools such as Google Analytics or similar services for analytics purposes.

### Functionality cookies

Functionality cookies help remember preferences and improve your experience on our website.

### Advertising and marketing cookies

Advertising or marketing cookies may be used to measure advertising performance, understand visitor activity, or deliver relevant ads. These cookies may be placed by third-party advertising platforms if we use those services.

### Social media cookies

Social media cookies may be used when our website includes social media plugins, embedded content, or features from platforms such as Facebook. These third parties may collect information about your interaction with their features.

## 3. Why We Use Cookies

We may use cookies and similar technologies to:

- Operate and secure the website
- Enable website features and forms
- Support account login functionality
- Improve website speed and performance
- Understand visitor behavior

- Analyze website traffic
- Remember user preferences
- Improve our products and services
- Measure marketing or advertising effectiveness
- Support social media features

#### **4. Third-Party Cookies**

Some cookies may be placed by third-party providers, including analytics services, advertising platforms, social media platforms, embedded content providers, or website service providers.

These third parties may use cookies according to their own privacy and cookie policies. We do not control third-party cookies once they are placed by those providers.

#### **5. Managing Cookies**

You can control or disable cookies through your browser settings. Most browsers allow you to:

- Block cookies
- Delete cookies
- Block third-party cookies
- Receive alerts before cookies are placed
- Clear browsing data

If you disable cookies, some parts of our website may not function properly.

#### **6. Cookie Consent**

Where required by law, we may ask for your consent before placing non-essential cookies. You may be able to accept, reject, or manage cookie preferences through a cookie banner or browser settings.

#### **7. Do Not Track and Opt-Out Preference Signals**

Some browsers offer “Do Not Track” or other privacy preference signals. Because there is not a single uniform industry standard for responding to all such signals, our website may not respond to every browser signal.

Where required by applicable law, we will honor legally recognized opt-out preference signals.

#### **8. Updates to This Cookie Policy**

We may update this Cookie Policy from time to time. When we update it, we will revise the effective date above. Your continued use of our website after changes are posted means you accept the updated Cookie Policy.

#### **9. Contact Us**

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